



TOWN OF INNISFAIL WATER & WASTEWATER

Rates & General Information



TOWN OF INNISFAIL WATER & WASTEWATER RATES (2017)

REGIONAL WATER SYSTEM	REGIONAL WASTEWATER SYSTEM
<p>The Town of Innisfail receives water from the Red Deer River via the Mountain View Regional Water Commission. The Town has three pump stations, and three water storage reservoirs with a storage capacity of 2.5 million imperial gallons.</p>	<p>The Town of Innisfail's sewage collection system consists of a series of eight- and ten-inch gravity lines connected to 12-inch trunk lines. In 2015, the Town completed the process of connecting to the regional wastewater line, and began paying for all wastewater pumped down the line.</p>
<p>Water: \$2.20 per cubic metre of water consumed Flat Rate: \$10.00 per month</p>	<p>Sewer: \$3.05 per cubic metre of water consumed Stabilization Rate: \$15.00 per month</p>

UNDERSTANDING RATE CALCULATIONS

The sample bill here explains how to determine what your monthly water usage is (consumption) and how rates are calculated in accordance with the consumption.

Messages:

Amount Due this Invoice: 141.50

Due Date: Feb 31/17

After Due Date Amount: 148.58

Billing Period		# of Days:	Meter Reading		Read Code	Multiplier	Consumption	Consumption Type
From:	To:		Previous:	Current:				
Jan 01/17	Jan 31/17	31	296.0	314.0	A	1	18.0	Metric

Current Charge Details:

WATC WATER	consumption x water rate (\$ 2.20) =	39.60
WATF WATER FLAT		10.00
SEWC SEWER	consumption x wastewater rate (\$ 3.05) =	54.90
SEWF SEWER STAB/FLAT RATE		15.00
GAR GARBAGE		17.00
RECY RECYCLE		5.00

*based on 2017 water and waste water rates.



WHAT IS THE REGIONAL WASTEWATER SYSTEM?

The Town of Innisfail recently tied in to the South Red Deer Regional Wastewater System. The move, which was **mandated by the provincial government**, means the Town is now part of a long-term, reliable wastewater service that's both safe and environmentally responsible. Tying in to the regional wastewater system, however, comes with a price — and it's one the Town is trying to introduce gradually.

When Innisfail joined the regional wastewater system, the Town's annual wastewater operating costs rose to around \$3.1 million. In order to cover that amount in full, wastewater rates need to **rise from the current \$3.05 to \$3.40 per cubic metre of water consumed.**

Feeling that an immediate increase of such proportions would be both unfair and unfeasible to Innisfail ratepayers, the Town devised the 2020 Plan — a plan to reach the break-even rate through gradual annual increases.

Through the 2020 Plan, the Town will implement a staggered increase every year until the year 2020. At that point, the \$3.40/m³ break-even point will have been reached.

Until then, the Town will continue to pay the difference using funds from a Rate Stabilization Reserve, which was established to 'soften the blow' of the increases on Innisfail ratepayers.

MUNICIPAL COMPARISON (2017 RATES)

Compared with nearby municipalities, Innisfail's rates sit around the middle of the pack, and are actually considerably lower than some. Here's a look at how our rates fare among three other municipalities — all of which have a population over 3,000 and lie within 50 kilometres of town.

MUNICIPALITY	WATER FLAT RATE	WATER RATE	WASTEWATER FLAT RATE	WASTEWATER RATE
Innisfail	\$10.00/mo	\$2.20/m ³	\$15.00/mo	\$3.05/m ³
Olds	\$12.83/mo	\$2.69/m ³	\$18.40/mo	\$4.23/m ³
Didsbury	\$14.00/mo	\$2.35/m ³	\$15.00/mo	\$2.00/m ³
Penhold	\$9.40/mo	\$1.32/m ³	\$10.00/mo	\$3.29/m ³

*based on 2017 water and waste water rates.

UNDERSTANDING WATER LEAKS

Common culprits include running toilets, leaky faucets or cracked pipes. Homes with upgrades such as hot tubs, underground sprinkler systems or reverse osmosis systems may also see an increase on their water bill.

If your bill goes up substantially, and you haven't used any more water than you normally would, you might have a water leak.

CHECKING FOR LEAKS

Start by checking your water meter. When you open the lid, you should see a set of numbers that soon changes to 0. If you don't see 0, that means water is running somewhere in the house.

The most common water leaks occur in toilets. Add a small amount of food coloring to the back of your toilet. If the water in the toilet bowl changes color, you have a leak.